

PEOPLES
ENERGY
Peoples Gas
North Shore Gas

July 11, 2003

VIA MESSENGER SERVICE

Mr. Henry T. Kelly
Kelly, Drye and Warren
333 West Wacker Drive
Chicago, Illinois 60606

Re: Charles Larson & Sons, Inc. v. Peoples Gas, ICC 03-0195

Dear Mr. Kelly:

Enclosed is Peoples Gas' response to your First Request for Production of Documents related to the above-entitled matter. The information or documents are organized in groups corresponding to your requests.

Response to Interrogatory #1:

Brian McCarthy
Wilson Mantilla
John McKendry
Dennis Long
Thomas Cosgrove
Kay Staley

Response to Interrogatory #2.

Peoples Gas relies on equipment to measure the gas that was billed to Complainant. The account at 4221 W. Diversey has been active since 1947. To list all of the equipment since that time (even if Peoples Gas had the records) would be overly burdensome and not likely to lead to relevant information. The following is the list of the gas measurement equipment that has been at the premises at all times relevant in the complaint. The gas meter that has been present at the premises since 7/9/1992 is meter number P1686424. It is a Dresser W8 23M125 Aluminum rotary meter serial number 00007811114 which was fitted with a base volume index (BVI) identified as device number 2233. In addition, the BVI instrument was fitted with a Daily Demand Device (DDEV Type B) referred to as a Metretek. Although it is not used to measure the gas used, the Metretek device phoned-in daily meter readings.



Response to Interrogatory #3.

On approximately, 8/1/01 the Metretek device at the Diversey address began to phone in the same corrected gas reading each day. Such activity can result from a non-registering meter or BVI or can result from a malfunctioning Metretek device. On or about November 10, 2001, a Peoples Gas technician went to the premises and determined that Metretek device was malfunctioning and that the meter and BVI were registering gas usage. The technician corrected the Metretek unit and synchronized it with the current meter and BVI readings. He also indicated that the readings were in 1000 cubic foot increments (MCF) rather than 100 cubic foot increments (CCF).

In December of 2001, Peoples Gas determined that the system was billing Complainant in CCF rather than MCF and that a rebilling would need to be performed. It also had to issue a bill correcting for the fact that the Metretek device malfunctioned between August 1 and approximately November 10, 2001.

In late December 2001 or early January of 2002, Dennis Long made a phone call to Glenn Larson to inform him of a rebilling of the Diversey account to make up for underbilling from August 1, 2001 to 11/30/01. Dennis stated that he was making the phone call in anticipation of questions from Complainant regarding the billing. The parties arranged a meeting for January 17, 2002.

On January 17, 2002, Dennis Long met with Glenn Larson, Keith Zawrazky, Scott Larson, and Dion Smith of First Energy. Dennis Long explained the reason for the rebilling of the Diversey account. He explained that the bill was much higher than prior usage because Peoples Gas had been billing in for usage in CCF rather than in MCF. The parties discussed the mechanics of the rebilling.

Subsequent to the January 17, 2002 meeting, Glenn Larson contacted Dennis Long and requested a written statement from Peoples Gas that the rebilling would not go back prior to August 1, 2001. Dennis Long said he would get back to Glenn with Peoples Gas' response.

Prior to April 16, 2002, Dennis Long informed Dion Smith of First Energy that Peoples Gas would be rebilling Complainant for periods prior to August, 2001. Dennis received a phone call from Glenn Larson setting-up a meeting For April 16, 2002 to discuss the rebilling of Complainant's account for a period prior to August 2001.

On April 16, 2002, Mike Revello and Dennis Long of Peoples Gas met with Glenn Larson, Keith Zawrazky, Scott Larson and Dion Smith of First Energy. At that meeting Peoples Gas explained that it would be rebilling Complainant back to January of 2000, that the additional consumption would be 847,000 Meter Reading Differences (in CCF) (MRD) and the approximate amount of the bill. Peoples Gas was informed that First

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Energy would no longer be Complainant's gas marketer for Complainant. Glenn Larson requested the additional cost of the distribution charges for the rebilling. Glenn Larson stated that he had the impression from prior meetings that Peoples Gas would not rebill Complainant for periods prior to August 2001.

Subsequent to the meeting, Dennis Long told Glenn Larson the additional distribution charges would be approximately \$32,000.

Approximately May 24, 2002, Dennis Long received a letter from Complainant's attorney.

On June 24, 2002 Dennis Long called Glenn Larson to discuss the status of the rebilling discussions. Glenn Larson had not reviewed the document Dennis had provided that set forth the distribution charges related to the rebilling. Dennis Long reminded Glenn that the estimated distribution charges did not include the gas commodity costs. Glenn stated that he would get back to Dennis Long.

After June 24, 2002 but before December 27, 2002, Dennis Long had a conversation with Glenn Larson in which Glenn Larson informed Dennis that the Complainant would not pay a rebilling for service prior to August 1, 2001 because he was under the impression that the rebilling would not go back before August 1, 2001.

On or about December 27, 2002, Mike Revello and Dennis Long met with Glenn Larson and informed him that Peoples Gas rebilling from January 2000 to August 2001 would be \$543,697.00.

Response to Interrogatory #4.

Officers of a level of Assistant Vice President or higher in authority have the actual authority to represent Peoples Gas in resolving the underbilling issue raised in this case due to the dollar amount involved and the fact that the resolution of dispute is a matter of making a settlement contract.

Apparent authority is a question for determination by the fact-finder and Peoples Gas' opinion regarding apparent authority is not an appropriate matter for discovery.

Response to Interrogatory #5.

This request asks for speculation about events that did not occur and is, therefore, not likely to lead to information that is relevant.

Response to Interrogatory #6.

None. Peoples Gas did not make any offer to resolve the dispute. Peoples Gas only made efforts to explain its billing of the Complainant's account on Diversey.

Response to Request #1 to Produce.

Peoples interprets "bill submitted" to mean the bill(s) in dispute. See the documents attached as Response to Request #1 to Produce.

Response to Request #2 to Produce.

Name: Dennis Long
Hired: November 2, 1980
Title: Sr. Account Executive
Duties: Liason with major industrial customers regarding billing and gas service (pressure and volume) issues. Helps customer determine its rate classification, helps customer estimate consumption and generally promotes gas usage.

To the extent that his request seeks more information than is provided above, Peoples Gas objects to this request on the grounds that it is unlikely to lead to relevant evidence.

Response to Request #3 to Produce.

Peoples Gas objects to this request on the grounds that it is vague and overly burdensome. However, see the documents attached as Response to Request #3 to Produce which is comprised of responsive documents that are relevant to the complaint. Investigation continues.

Response to Request #4 to Produce.

See the documents attached as Response to Request #4 to Produce. Investigation continues.

Response to Request #5 to Produce.

See the documents attached as Response to Request #5 to Produce. At least one communication between an employee and an attorney for Peoples Gas is withheld pursuant to attorney-client privilege or as attorney work product. Investigation continues.

Response to Request #6 to Produce.

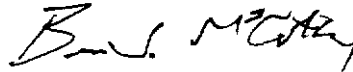
This request is duplicative of request # 3. See the Response to Request #3 to Produce.

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Response to Request #7 to Produce.

See the documents attached as Response to Request #7 to Produce. Investigation continues.

Sincerely,


Brian J. McCarthy

VERIFICATION

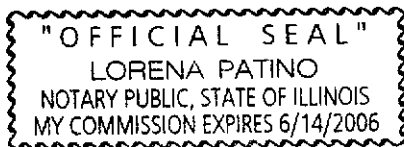
I, Wilson Mantilla, being first duly sworn upon oath, depose and say that I have read the above and foregoing response to Complainant's First Request for Production of Documents by me subscribed and know the contents thereof and that said contents are complete in accordance with the request, subject to the objections and limitations listed therein.

SUBSCRIBED and SWORN to before
me this 11th day of July 2003

By Wilson Mantilla

Lorena Patino

Notary Public



Response to Request #3 to Produce

Date	Time	Type	Description	Amnt Orig E	Amnt Billed Unp	Employee	Resp Area
07/01/2003	08:39 AM	MAINTENANCE	METERCORR	\$0.00	\$0.00	OSGROVE, THOMAS	GTS - LVT & GAS SCHED
06/30/2003	09:16 PM	PAYMENT	PROCESS BATCH CASH	\$2,790.85	\$569,401.09	PROCESSING BATCH	
06/27/2003	08:28 AM	MAINTENANCE	METERCORR	\$0.00	\$0.00	OSGROVE, THOMAS	GTS - LVT & GAS SCHED
06/13/2003	11:32 PM	BILL	BATCH BILLING DRIVER	\$3,087.20	\$572,191.94	BATCH SYSTEM	
06/13/2003	08:06 AM	MAINTENANCE	METERCORR	\$0.00	\$0.00	METERCORR	GTS - LVT & GAS SCHED
05/28/2003	09:44 PM	PAYMENT	PROCESS BATCH CASH	\$3,626.20	\$569,104.74	PROCESSING BATCH	
05/20/2003	01:03 PM	MAINTENANCE	METERCORR	\$0.00	\$0.00	OSGROVE, THOMAS	GTS - LVT & GAS SCHED
05/20/2003	01:03 PM	MAINTENANCE	METERCORR	\$0.00	\$0.00	OSGROVE, THOMAS	GTS - LVT & GAS SCHED
05/20/2003	01:03 PM	MAINTENANCE	READ DETAILS	\$0.00	\$0.00	OSGROVE, THOMAS	GTS - LVT & GAS SCHED
05/20/2003	01:02 PM	MAINTENANCE	READ DETAILS	\$0.00	\$0.00	OSGROVE, THOMAS	GTS - LVT & GAS SCHED
05/20/2003	01:02 PM	MAINTENANCE	READ DETAILS	\$0.00	\$0.00	OSGROVE, THOMAS	GTS - LVT & GAS SCHED
05/20/2003	01:02 PM	MAINTENANCE	READ DETAILS	\$0.00	\$0.00	OSGROVE, THOMAS	GTS - LVT & GAS SCHED
05/20/2003	01:02 PM	MAINTENANCE	METERCORR	\$0.00	\$0.00	OSGROVE, THOMAS	GTS - LVT & GAS SCHED
05/19/2003	01:13 PM	MAINTENANCE	ORDER BASIC INFO	\$0.00	\$0.00	ORDER BASIC INFO	PGL GENERAL USERS
05/14/2003	01:07 AM	BILL	BATCH BILLING DRIVER	\$3,928.23	\$572,730.94	BATCH SYSTEM	
04/28/2003	09:55 PM	PAYMENT	PROCESS BATCH CASH	\$3,981.90	\$568,802.71	PROCESSING BATCH	
04/12/2003	12:53 AM	BILL	BATCH BILLING DRIVER	\$4,290.87	\$572,784.61	BATCH SYSTEM	
03/31/2003	09:54 PM	PAYMENT	PROCESS BATCH CASH	\$4,198.98	\$568,493.74	PROCESSING BATCH	
03/24/2003	11:30 AM	ADJUSTMENT		\$534,921.25	\$572,692.72	ADJUSTMENT	
03/24/2003	06:21 AM	ADJUSTMENT		\$4,198.98	\$572,692.72	ADJUSTMENT	PGL GENERAL USERS
03/24/2003	06:21 AM	ADJUSTMENT		\$4,891.93	\$572,692.72	ADJUSTMENT	PGL GENERAL USERS
03/24/2003	06:21 AM	ADJUSTMENT		\$3,883.82	\$572,692.72	ADJUSTMENT	PGL GENERAL USERS
03/14/2003	11:45 PM	BILL	BATCH BILLING DRIVER	\$12,573.90	\$572,692.72	BATCH SYSTEM	
03/03/2003	09:07 AM	MAINTENANCE	CUSTCOMM	\$0.00	\$0.00	OSGROVE, THOMAS	CUST CARE SPECIAL SER
02/27/2003	08:57 PM	PAYMENT	PROCESS BATCH CASH	\$4,891.93	\$560,118.82	PROCESSING BATCH	
02/19/2003	12:37 PM	MAINTENANCE	CUSTCOMM	\$0.00	\$0.00	OSGROVE, THOMAS	SALES & MRKT DEV - AC
02/12/2003	11:50 PM	BILL	BATCH BILLING DRIVER	\$13,158.29	\$565,010.75	BATCH SYSTEM	
02/09/2003	03:49 PM	MAINTENANCE	EBILL ELIGIBILITY	\$0.00	\$0.00	PROCESSING BATCH	INFO TECHNOLOGY SER
01/28/2003	09:22 PM	PAYMENT	PROCESS BATCH CASH	\$3,883.82	\$551,852.46	PROCESSING BATCH	
01/13/2003	11:50 PM	BILL	BATCH BILLING DRIVER	\$12,039.28	\$555,736.28	BATCH SYSTEM	
01/09/2003	09:11 AM	CHARGE	ADDCHARGE	\$543,697.00	\$543,697.00	ADDCHARGE	GTS - SVT & INSIDE SERV
12/30/2002	09:28 PM	PAYMENT	PROCESS BATCH CASH	\$3,630.43	\$0.00	PROCESSING BATCH	
12/13/2002	11:52 PM	BILL	BATCH BILLING DRIVER	\$3,630.43	\$3,630.43	BATCH SYSTEM	
12/02/2002	09:38 PM	PAYMENT	PROCESS BATCH CASH	\$3,393.16	\$0.00	PROCESSING BATCH	
11/15/2002	11:24 PM	BILL	BATCH BILLING DRIVER	\$3,393.16	\$3,393.16	BATCH SYSTEM	
10/28/2002	10:05 PM	PAYMENT	PROCESS BATCH CASH	\$3,058.69	\$0.00	PROCESSING BATCH	
10/24/2002	05:26 PM	MAINTENANCE	ORDER BASIC INFO	\$0.00	\$0.00	ORDER BASIC INFO	METER TESTING AND REF
10/11/2002	11:45 PM	BILL	BATCH BILLING DRIVER	\$3,058.69	\$3,058.69	BATCH SYSTEM	
10/02/2002	09:03 PM	PAYMENT	PROCESS BATCH CASH	\$3,162.93	\$0.00	PROCESSING BATCH	
09/17/2002	11:25 PM	BILL	BATCH BILLING DRIVER	\$3,162.93	\$3,162.93	BATCH SYSTEM	
09/13/2002	03:15 PM	MAINTENANCE	ORDER BASIC INFO	\$0.00	\$0.00	ORDER BASIC INFO	METER TESTING AND REF
08/29/2002	08:48 PM	PAYMENT	PROCESS BATCH CASH	\$2,719.75	\$0.00	PROCESSING BATCH	
08/15/2002	01:48 AM	BILL	BATCH BILLING DRIVER	\$2,719.75	\$2,719.75	BATCH SYSTEM	
08/02/2002	09:29 PM	PAYMENT	PROCESS BATCH CASH	\$2,856.20	\$0.00	PROCESSING BATCH	
07/18/2002	11:32 PM	BILL	BATCH BILLING DRIVER	\$2,856.20	\$2,856.20	BATCH SYSTEM	
06/28/2002	09:07 PM	PAYMENT	PROCESS BATCH CASH	\$2,842.93	\$0.00	PROCESSING BATCH	
06/13/2002	11:50 PM	BILL	BATCH BILLING DRIVER	\$2,842.93	\$2,842.93	BATCH SYSTEM	
05/28/2002	09:11 PM	PAYMENT	PROCESS BATCH CASH	\$4,564.49	\$0.00	PROCESSING BATCH	
05/21/2002	11:57 AM	MAINTENANCE	ORDER BASIC INFO	\$0.00	\$0.00	ORDER BASIC INFO	PGL GENERAL USERS
05/14/2002	10:49 AM	MAINTENANCE	METERCORR	\$0.00	\$0.00	OSGROVE, THOMAS	GTS - LVT & GAS SCHED
05/13/2002	11:42 PM	BILL	BATCH BILLING DRIVER	\$4,564.49	\$4,564.49	BATCH SYSTEM	
05/08/2002	03:14 PM	MAINTENANCE	SERV. AGR DET	\$0.00	\$0.00	MENDYK, JOHN	GTS - SVT & INSIDE SERV
05/08/2002	03:14 PM	MAINTENANCE	SERV. AGR DET	\$0.00	\$0.00	MENDYK, JOHN	GTS - SVT & INSIDE SERV
05/08/2002	12:13 PM	MAINTENANCE	SERV. AGR DET	\$0.00	\$0.00	MENDYK, JOHN	GTS - SVT & INSIDE SERV
04/23/2002	09:29 PM	PAYMENT	PROCESS BATCH CASH	\$5,924.64	\$0.00	PROCESSING BATCH	
04/11/2002	11:47 PM	BILL	BATCH BILLING DRIVER	\$5,924.64	\$5,924.64	BATCH SYSTEM	
03/28/2002	08:58 PM	PAYMENT	PROCESS BATCH CASH	\$5,563.81	\$0.00	PROCESSING BATCH	
03/20/2002	12:19 PM	MAINTENANCE	SERV AGRMNT MDQ	\$0.00	\$0.00	OSGROVE, THOMAS	GTS - LVT & GAS SCHED
03/13/2002	01:47 AM	BILL	BATCH BILLING DRIVER	\$5,563.81	\$5,563.81	BATCH SYSTEM	
03/01/2002	08:54 PM	PAYMENT	PROCESS BATCH CASH	\$6,100.97	\$0.00	PROCESSING BATCH	
02/11/2002	11:35 PM	BILL	BATCH BILLING DRIVER	\$6,100.97	\$6,100.97	BATCH SYSTEM	

FRO	Payment Recd
	06/27/2003
	05/27/2003
	04/25/2003
	03/28/2003
	02/26/2003
	01/27/2003
	12/27/2002
	11/27/2002
	10/25/2002
	10/01/2002
	08/28/2002
	08/01/2002
	06/27/2002
	05/28/2002
	04/23/2002
	03/28/2002
	03/01/2002

[illegible]

[illegible]

[illegible]

[illegible]

Bill Status	Item Status	Bill Date	Meter Number	Read Code	Read Date	Meter Reading	Constant	Pressure Correction Factor	CCF	BTU Factor
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	09/09/2001	0462820	10	1.0000	1,560.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	09/08/2001	0462664	10	1.0000	1,560.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	09/07/2001	0462508	10	1.0000	1,560.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	09/06/2001	0462352	10	1.0000	1,550.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	09/05/2001	0462197	10	1.0000	1,560.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	09/04/2001	0462041	10	1.0000	1,560.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	09/03/2001	0461885	10	1.0000	1,560.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	09/02/2001	0461729	10	1.0000	1,560.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	09/01/2001	0461573	10	1.0000	1,550.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	MANUAL EST	08/31/2001	0461418	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/30/2001	0461272	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/29/2001	0461126	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/28/2001	0460980	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/27/2001	0460834	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/26/2001	0460688	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/25/2001	0460542	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/24/2001	0460396	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/23/2001	0460250	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/22/2001	0460104	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/21/2001	0459958	10	1.0000	1,450.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/20/2001	0459813	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/19/2001	0459667	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/18/2001	0459521	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/17/2001	0459375	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/16/2001	0459229	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/15/2001	0459083	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/14/2001	0458937	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/13/2001	0458791	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/12/2001	0458645	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/11/2001	0458499	10	1.0000	1,450.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/10/2001	0458354	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/09/2001	0458208	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/08/2001	0458062	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/07/2001	0457916	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/06/2001	0457770	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/05/2001	0457624	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/04/2001	0457478	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/03/2001	0457332	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/02/2001	0457186	10	1.0000	1,460.0000	1.03100
BILLED	ACTIVE	12/12/2001	P1686424	SYSTEM EST	08/01/2001	0457040	10	1.0000	1,450.0000	1.03100
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/31/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/30/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/29/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/28/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/27/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/26/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/25/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/24/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/23/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/22/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/21/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/20/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/19/2001	0457015	1	1.0000	0.0000	1.03000
BILLED	BACKOUT	12/03/2001	P1686424	METRETEK	10/18/2001	0457015	1	1.0000	0.0000	1.03000

[illegible]

Metretek Reports

Metretek Daily Meter Readings

	Input 1	Input 2	Input 3	Input 4
Date/Time	P1686424			
12/02/2001	475165.0	608275.0	.0	.0
12/01/2001	475123.0	608093.0	.0	.0
11/30/2001	474966.0	607423.0	.0	.0
11/29/2001	474829.0	606837.0	.0	.0
11/28/2001	474593.0	605823.0	.0	.0
11/27/2001	474403.0	605008.0	.0	.0
11/26/2001	474259.0	604396.0	.0	.0
11/25/2001	474140.0	603889.0	.0	.0
11/24/2001	474108.0	603754.0	.0	.0
11/23/2001	474077.0	603620.0	.0	.0
11/22/2001	474045.0	603485.0	.0	.0
11/21/2001	473878.0	602775.0	.0	.0
11/20/2001	473685.0	601940.0	.0	.0
11/19/2001	473459.0	600966.0	.0	.0
11/18/2001	473361.0	600551.0	.0	.0
11/17/2001	473344.0	600495.0	.0	.0
11/16/2001	473178.0	599788.0	.0	.0
11/15/2001	473019.0	599113.0	.0	.0
11/14/2001	472790.0	598138.0	.0	.0
11/13/2001	472544.0	597089.0	.0	.0
11/12/2001	472379.0	596383.0	.0	.0
11/11/2001	472275.0	595939.0	.0	.0
11/10/2001	.0	.0	.0	.0
11/09/2001	471766.0	595222.0	.0	.0
11/08/2001	471766.0	594332.0	.0	.0
11/07/2001	457015.0	593507.0	.0	.0
11/06/2001	457015.0	592810.0	.0	.0
11/05/2001	457015.0	592147.0	.0	.0
11/04/2001	457015.0	591670.0	.0	.0
11/03/2001	457015.0	591613.0	.0	.0
11/02/2001	457015.0	590843.0	.0	.0
11/01/2001	457015.0	589843.0	.0	.0
10/31/2001	457015.0	588812.0	.0	.0
10/30/2001	457015.0	587596.0	.0	.0
10/29/2001	457015.0	586448.0	.0	.0
10/28/2001	457015.0	585951.0	.0	.0
10/27/2001	457015.0	585682.0	.0	.0
10/26/2001	457015.0	584758.0	.0	.0
10/25/2001	457015.0	583520.0	.0	.0

Metretek Reports

Metretek Daily Meter Readings

	Input 1	Input 2	Input 3	Input 4
Date/Time	P1686424			
10/24/2001	457015.0	582564.0	.0	.0
10/23/2001	457015.0	581638.0	.0	.0
10/22/2001	457015.0	580868.0	.0	.0
10/21/2001	457015.0	580455.0	.0	.0
10/20/2001	457015.0	580362.0	.0	.0
10/19/2001	457015.0	579378.0	.0	.0
10/18/2001	457015.0	578712.0	.0	.0
10/17/2001	457015.0	577949.0	.0	.0
10/16/2001	457015.0	577052.0	.0	.0
10/15/2001	457015.0	576396.0	.0	.0
10/14/2001	457015.0	576083.0	.0	.0
10/13/2001	457015.0	575919.0	.0	.0
10/12/2001	457015.0	575269.0	.0	.0
10/11/2001	457015.0	574701.0	.0	.0
10/10/2001	457015.0	573826.0	.0	.0
10/09/2001	457015.0	572736.0	.0	.0
10/08/2001	457015.0	571868.0	.0	.0
10/07/2001	457015.0	571463.0	.0	.0
10/06/2001	457015.0	571106.0	.0	.0
10/05/2001	457015.0	570135.0	.0	.0
10/04/2001	457015.0	569402.0	.0	.0
10/03/2001	457015.0	568363.0	.0	.0
10/02/2001	457015.0	567681.0	.0	.0
10/01/2001	457015.0	566770.0	.0	.0
09/30/2001	457015.0	566468.0	.0	.0
09/29/2001	457015.0	566286.0	.0	.0
09/28/2001	457015.0	565258.0	.0	.0
09/27/2001	457015.0	564225.0	.0	.0
09/26/2001	457015.0	563150.0	.0	.0
09/25/2001	457015.0	561977.0	.0	.0
09/24/2001	457015.0	560895.0	.0	.0
09/23/2001	457015.0	560322.0	.0	.0
09/22/2001	457015.0	560210.0	.0	.0
09/21/2001	457015.0	559025.0	.0	.0
09/20/2001	457015.0	558017.0	.0	.0
09/19/2001	457015.0	556963.0	.0	.0
09/18/2001	457015.0	556068.0	.0	.0
09/17/2001	457015.0	555080.0	.0	.0
09/16/2001	457015.0	554564.0	.0	.0

Metretek Reports

Metretek Daily Meter Readings

	Input 1	Input 2	Input 3	Input 4
Date/Time	P1686424			
09/15/2001	457015.0	554463.0	.0	.0
09/14/2001	457015.0	553336.0	.0	.0
09/13/2001	457015.0	552069.0	.0	.0
09/12/2001	457015.0	551055.0	.0	.0
09/11/2001	457015.0	550271.0	.0	.0
09/10/2001	457015.0	549485.0	.0	.0
09/09/2001	457015.0	548978.0	.0	.0
09/08/2001	457015.0	548935.0	.0	.0
09/07/2001	457015.0	548027.0	.0	.0
09/06/2001	457015.0	547375.0	.0	.0
09/05/2001	457015.0	546214.0	.0	.0
09/04/2001	457015.0	545182.0	.0	.0
09/03/2001	457015.0	544824.0	.0	.0
09/02/2001	457015.0	544822.0	.0	.0
09/01/2001	457015.0	544668.0	.0	.0
08/31/2001	457015.0	543696.0	.0	.0
08/30/2001	457015.0	542898.0	.0	.0
08/29/2001	457015.0	541531.0	.0	.0
08/28/2001	457015.0	540643.0	.0	.0
08/27/2001	457015.0	539717.0	.0	.0
08/26/2001	457015.0	539284.0	.0	.0
08/25/2001	457015.0	539192.0	.0	.0
08/24/2001	457015.0	538321.0	.0	.0
08/23/2001	457015.0	537169.0	.0	.0
08/22/2001	457015.0	536204.0	.0	.0
08/21/2001	457015.0	535338.0	.0	.0
08/20/2001	457015.0	534336.0	.0	.0
08/19/2001	457015.0	533767.0	.0	.0
08/18/2001	457015.0	533711.0	.0	.0
08/17/2001	457015.0	532705.0	.0	.0
08/16/2001	457015.0	532009.0	.0	.0
08/15/2001	457015.0	531059.0	.0	.0
08/14/2001	457015.0	530295.0	.0	.0
08/13/2001	457015.0	529694.0	.0	.0
08/12/2001	457015.0	529459.0	.0	.0
08/11/2001	457015.0	529436.0	.0	.0
08/10/2001	457015.0	528527.0	.0	.0
08/09/2001	457015.0	527635.0	.0	.0
08/08/2001	457015.0	527227.0	.0	.0

Metretek Reports

Metretek Daily Meter Readings

	Input 1	Input 2	Input 3	Input 4
Date/Time	P1686424			
08/07/2001	457015.0	526114.0	.0	.0
08/06/2001	457015.0	525188.0	.0	.0
08/05/2001	457015.0	524655.0	.0	.0
08/04/2001	457015.0	524592.0	.0	.0
08/03/2001	457015.0	523767.0	.0	.0
08/02/2001	457015.0	523507.0	.0	.0
08/01/2001	456895.0	522858.0	.0	.0
07/31/2001	456783.0	522270.0	.0	.0
07/30/2001	456599.0	521357.0	.0	.0
07/29/2001	456495.0	520852.0	.0	.0
07/28/2001	456463.0	520690.0	.0	.0
07/27/2001	456247.0	519630.0	.0	.0
07/26/2001	456066.0	518738.0	.0	.0
07/25/2001	455873.0	517787.0	.0	.0
07/24/2001	455715.0	517008.0	.0	.0
07/23/2001	455614.0	516504.0	.0	.0
07/22/2001	455540.0	516141.0	.0	.0
07/21/2001	455530.0	516088.0	.0	.0
07/20/2001	455364.0	515266.0	.0	.0
07/19/2001	455202.0	514468.0	.0	.0
07/18/2001	455064.0	513785.0	.0	.0
07/17/2001	454952.0	513234.0	.0	.0
07/16/2001	454774.0	512359.0	.0	.0
07/15/2001	454674.0	511864.0	.0	.0
07/14/2001	454652.0	511757.0	.0	.0
07/13/2001	454459.0	510809.0	.0	.0
07/12/2001	454275.0	509912.0	.0	.0
07/11/2001	454137.0	509230.0	.0	.0
07/10/2001	453971.0	508419.0	.0	.0
07/09/2001	453829.0	507720.0	.0	.0
07/08/2001	453737.0	507264.0	.0	.0
07/07/2001	453729.0	507227.0	.0	.0
07/06/2001	453711.0	507143.0	.0	.0
07/05/2001	453681.0	506994.0	.0	.0
07/04/2001	453672.0	506953.0	.0	.0
07/03/2001	453670.0	506941.0	.0	.0
07/02/2001	453668.0	506925.0	.0	.0
07/01/2001	453664.0	506911.0	.0	.0
06/30/2001	453664.0	506909.0	.0	.0

Mantilla, Wilson: E-mail

From: Dorsey, Jr., Leon J.
Sent: Thursday, December 12, 2002 3:42 PM
To: DiValerio, Mark
Cc: Mantilla, Wilson; McKendry, John; Revello, Michael; Long, Dennis
Subject: Charles Larson, 4221 West Diversey Ave

Mark:

Dennis and I had a conference call with Wilson today regarding this rebill.

We agree that the customer owes us for the past 24 months of incorrect billing and we further agree that the amounts are \$31,923 in distribution charges and 870,000 therms of gas.

Dennis will meet with the customer on 12/13 and determine whether the customer will buy the gas from PGL or an outside broker. Once this is determined, we will render a bill to the customer.

Thanks,
Leon J. Dorsey
Sales
773.395.3547
ldorsey@pecorp.com
Nextel 13547

Mantilla, Wilson: E-mail

From: Parr, Michael K.
Sent: Friday, May 17, 2002 1:03 PM
To: Long, Dennis
Cc: McKendry, John; Mantilla, Wilson; Mueller, John R.
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

Dennis:

I am attaching a revised file including a gas charge for the period of lost consumption. This was decided after consulting Wilson that in order to compensate the company properly this amount must be added.



Larson.xls

From: Long, Dennis
Sent: Friday, May 17, 2002 12:24 PM
To: Parr, Michael K.
Cc: Mueller, John R.
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

Thanks guys for your help on this one!

Dennis Long

From: Parr, Michael K.
Sent: Friday, May 17, 2002 10:51 AM
To: Long, Dennis
Cc: Mueller, John R.; McKendry, John; Mantilla, Wilson; Revello, Michael
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

Dennis:

I have figured out the adjustment for the Larson account
The billing adjustment computed as outlined below should be \$38,881.10.
This would be added to his bill as an additional amount owed.
I am attaching the Excel file as documentation.

<<File: Larson.xls>>-----

From: Mueller, John R.
Sent: Monday, May 13, 2002 1:26 PM
To: Long, Dennis
Cc: Parr, Michael K.
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

Dennis, I'm not sure. We are working on the Gas Charge filing for June and will be very busy this week.

John R. Mueller

Supervisor, Rates
312/240-4857
j.mueller@pecorp.com
312/729-7943 fax

From: Long, Dennis
Sent: Monday, May 13, 2002 1:04 PM
To: Mueller, John R.
Subject: FW: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

John,

Will the below be completed so that the billing adjustment on Rate 3 can be done with the 04-02 bill which will probably be done sometime this week.

Thanks
Dennis Long

From: Long, Dennis
Sent: Tuesday, May 07, 2002 10:10 AM
To: Mueller, John R.
Cc: Revello, Michael
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

John,

Thanks for getting back to me on this one. In response to your questions see below. I hope I answered your questions.

Dennis Long

From: Mueller, John R.
Sent: Tuesday, May 07, 2002 9:06 AM
To: Long, Dennis
Cc: Revello, Michael; Parr, Michael K.; McKendry, John
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

Dennis, I have a number of questions:

1. You say GTS will correct "billing" from Jan. 2000 through July 2001 but not rebill the customer. It sounds like GTS will correct the "consumption" in C-first to show consumption in MCF and leave the "billing history" in C-first alone. Is this correct? Yes. GTS says the rebilling would be very time consuming to do.
2. Is any correction being done to consumption or billing before Jan. 2000? No we are only going back to when we started billing on Cfirst which began with the 01-00 bill.
3. It sounds like you are asking us to calculate an amount equal to charges on Rate 3 (based on corrected consumption) from Jan. 2000 to April 2002 "minus" the payments made on Rate 2 for service Jan. 2000 to April 2002. Is this correct? Yes
4. Do you except the amount calculated above to be credit (i.e. negative)? I expect it to be positive for 01-00 through 07-01 since we are calculating Rate 3 charges for a consumption that is 10 times the consumption for which the Rate 2 charges were originally calculated and billed and eventually paid by the customer. (Example Rate 3 charges calculated for 45,000 therms monthly consumption versus Rate 2 charges calculated for 4,500 therms monthly consumption). I expect it to be negative for 08-01 through 04-02 since we are calculating Rate 3 charges on the same amount of consumption.
5. Are all of Larson's accounts suppose to be recalculated on Rate 3 or only the account that had the incorrect consumption? No only the account that had the incorrect consumption.

John R. Mueller
Supervisor, Rates
312/240-4857

j.mueller@pecorp.com
312/729-7943 fax

From: Long, Dennis
Sent: Monday, May 06, 2002 9:28 AM
To: Mueller, John R.
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

John,

GTS plans to correct billing from 01-00 through 07-01 to reflect a constant of 10 for the meter being read in MCF instead of CCF as originally billed.

From 01-00 on this customer would have qualified for Rate 3 as a result.

Instead of rebilling the customer on Rate 3, GTS would apply a credit toward the account.

The credit would be the total of the monthly savings on Rate 3 for the period 01-00 through 04-02 plus payments the customer made for bills paid while on Rate 2 during that period.

Please calculate the total savings on Rate 3 for the above period.

Rate 3 contracts were recently signed by this customer, which would have been in effect on 05-01-02 regardless of the above circumstances.

They are based on a billing demand of 2,790 therms which should be used in determining the savings on Rate 3 for the above period.

Thanks
Dennis Long

From: Long, Dennis
Sent: Thursday, April 04, 2002 1:46 PM
To: Mueller, John R.
Cc: Parr, Michael K.; Revello, Michael
Subject: FW: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

John,

Please see the below e-mail. Mark DiValerio would like to see what the annual costs would have been on Rate 3 for the this customer for the period from 07-09-92 through 12-01. This customer is currently on Rate 2 and would have qualified for Rate 3 if we had billed him correctly from 07-09-92 onward.

Thanks
Dennis Long

From: Long, Dennis
Sent: Thursday, April 04, 2002 8:10 AM
To: DiValerio, Mark; Revello, Michael
Subject: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

According to Meter Shop tickets provided by Jim Scalone, Meter # 1686424, 23M125, supplying the above account, was set on 07-09-92 with a BVI instrument, read in MCF, which was set at an index reading of 0000000 on that date. Billing from that date through 07-01 has been based in error on the BVI instrument being read in CCF instead of MCF, therefore resulting in an underbilling of actual consumption during that period. The index reading on 07-31-01 reported by the Metretek device for billing purposes

was 0456895. Based on the above information the above customer has been underbilled on the above account from 07-09-92 through 07-31-01 for 4,112,055 MRD calculated as follows: $4,112,055 = (0456895 - 0000000) \times (10 - 1)$.

Dennis Long

Mantilla, Wilson: E-mail

From: Mantilla, Wilson
Sent: Friday, April 05, 2002 10:41 AM
To: McKendry, John; Revello, Michael
Subject: FW: Rebilling: Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

I need you to follow up on this issue.

The customer has not been rebilled for 2 years where the constant was 1 instead of 10. The rebill is likely to be messy and the customer may have switched suppliers in that period. The gas was used and we need to recover it.

Resolution of this issue will need negotiations with the customer and/or current supplier. This issue needs to be resolved immediately.

From: Long, Dennis
Sent: Wednesday, January 23, 2002 9:58 AM
To: Mantilla, Wilson
Subject: Rebilling: Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

Wilson,

After speaking with Mark DiValerio I understand that we will be rebilling the above customer back to 01-00 because of the underbilling by a factor of 10 since the BVI instrument is read in MCF. As a result of the correction in consumption, this customer will qualify for Rate 3 now. I prepared a Rate 3 versus Rate 2 analysis which shows savings on Rate 3 which I presented to them and their broker/supplier, First Energy, on 01-17-02 when I met with them to explain the rebilling back to 08-01 to correct for the factor of 10. I recommend that we rebill them back to 01-00 on Rate 3 since they would qualify for Rate 3.

Dennis Long

Mantilla, Wilson: E-mail

From: Long, Dennis
Sent: Wednesday, January 23, 2002 9:59 AM
To: Mantilla, Wilson
Subject: Rebilling: Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

Wilson,

After speaking with Mark DiValerio I understand that we will be rebilling the above customer back to 01-00 because of the underbilling by a factor of 10 since the BVI instrument is read in MCF. As a result of the correction in consumption, this customer will qualify for Rate 3 now. I prepared a Rate 3 versus Rate 2 analysis which shows savings on Rate 3 which I presented to them and their broker/supplier, First Energy, on 01-17-02 when I met with them to explain the rebilling back to 08-01 to correct for the factor of 10. I recommend that we rebill them back to 01-00 on Rate 3 since they would qualify for Rate 3.

Dennis Long

Cosgrove, Thomas J.

From: Mantilla, Wilson
Sent: Thursday, January 24, 2002 8:57 AM
To: McKendry, John; Cosgrove, Thomas J.
Subject: FW: Rebilling: Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

FYI & action.

From: Long, Dennis
Sent: Wednesday, January 23, 2002 9:58 AM
To: Mantilla, Wilson
Subject: Rebilling: Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

Wilson,

After speaking with Mark DiValerio I understand that we will be rebilling the above customer back to 01-00 because of the underbilling by a factor of 10 since the BVI instrument is read in MCF. As a result of the correction in consumption, this customer will qualify for Rate 3 now. I prepared a Rate 3 versus Rate 2 analysis which shows savings on Rate 3 which I presented to them and their broker/supplier, First Energy, on 01-17-02 when I met with them to explain the rebilling back to 08-01 to correct for the factor of 10. I recommend that we rebill them back to 01-00 on Rate 3 since they would qualify for Rate 3.

Dennis Long

Long, Dennis

From: Long, Dennis
Sent: Tuesday, December 24, 2002 9:59 AM
To: Long, Dennis
Subject: RE: Charles Larson & Sons, 4221 W.Diversey Ave. Gas Charge Adjustment Calculation: 01-00 Thru 07-01

Thanks Dennis

----- Original Message -----

From: <d.long@pecorp.com>

To: <freedomdp@insightbb.com>

Sent: Tuesday, December 17, 2002 8:13 AM

Subject: Charles Larson & Sons, 4221 W.Diversey Ave. Gas Charge Adjustment Calculation: 01-00 Thru 07-01

> Dion,

> I checked the calculation of the Gas Charge Adjustment for the
> period 01-00 thru 07-01 and it is based on 90 % of the therms shown for that
> month. As discussed yesterday, the other 10% was purchased from First
> Energy. Therefore, the Gas Charge Adjustments for the above period are
> correct. Please contact me if you or Glen Larson have any other questions.

>

> Dennis Long

> Peoples Gas

>

> -----

> The information transmitted is intended only for the person

> or entity to which it is addressed and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from any computer.

>

>

Long, Dennis

From: Long, Dennis
Sent: Wednesday, May 22, 2002 11:54 AM
To: McKendry, John
Subject: Lost Registration Adjustment: Charles E. Larson & Sons, Inc., 4221 W. Diversey Ave., Acct. # 4
5000 0422 2438

John,

As a result of underbilling from 01-00 to 07-01 due to the BVI instrument being in error in CCF instead of MCF, an additional 869,440 therms are to be purchased by the above customer from Exelon Energy Services, their current broker/supplier and is calculated as follows:

869,560 Therms = (0456895 (Index reading On 07-31-01) -
0362726 (Index Reading On 12-31-99)) X (10 -1) X 1.026 Therm/MRD (Average BTU Factor Between 12-31-99
And 07-31-01)

Where

1.026 = (966,039 Therms)/(941,690 MRD) Between 12-31-99 And
07-31-01

Note: As a result of round off of the BTU factor to 1.026, the above number increased from 869,440 therms to 869,560 therms. Please call me with any questions.

Dennis Long

Long, Dennis

From: Long, Dennis
Sent: Friday, May 17, 2002 12:24 PM
To: Parr, Michael K.
Cc: Mueller, John R.
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

Thanks guys for your help on this one!

Dennis Long

From: Parr, Michael K.
Sent: Friday, May 17, 2002 10:51 AM
To: Long, Dennis
Cc: Mueller, John R.; McKendry, John; Mantilla, Wilson; Revello, Michael
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

Dennis;

I have figured out the adjustment for the Larson account
The billing adjustment computed as outlined below should be \$38,881.10.
This would be added to his bill as an additional amount owed.
I am attaching the Excel file as documentation.

<<File: Larson.xls>>-----

From: Mueller, John R.
Sent: Monday, May 13, 2002 1:26 PM
To: Long, Dennis
Cc: Parr, Michael K.
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

Dennis, I'm not sure. We are working on the Gas Charge filing for June and will be very busy this week.

John R. Mueller
Supervisor, Rates
312/240-4857
j.mueller@pecorp.com
312/729-7943 fax

From: Long, Dennis
Sent: Monday, May 13, 2002 1:04 PM
To: Mueller, John R.
Subject: FW: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

John,

Will the below be completed so that the billing adjustment on Rate 3 can be done with the 04-02 bill which will probably be done sometime this week.

Thanks
Dennis Long

From: Long, Dennis
Sent: Tuesday, May 07, 2002 10:10 AM
To: Mueller, John R.
Cc: Revello, Michael
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

John,

Thanks for getting back to me on this one. In response to your questions see below. I hope I answered your questions.

Dennis Long

From: Mueller, John R.
Sent: Tuesday, May 07, 2002 9:06 AM
To: Long, Dennis
Cc: Revello, Michael; Parr, Michael K.; McKendry, John
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

Dennis, I have a number of questions:

1. You say GTS will correct "billing" from Jan. 2000 through July 2001 but not rebill the customer. It sounds like GTS will correct the "consumption" in C-first to show consumption in MCF and leave the "billing history" in C-first alone. Is this correct? Yes. GTS says the rebilling would be very time consuming to do.
2. Is any correction being done to consumption or billing before Jan. 2000? No we are only going back to when we started billing on Cfirst which began with the 01-00 bill.
3. It sounds like you are asking us to calculate an amount equal to charges on Rate 3 (based on corrected consumption) from Jan. 2000 to April 2002 "minus" the payments made on Rate 2 for service Jan. 2000 to April 2002. Is this correct? Yes
4. Do you expect the amount calculated above to be credit (i.e. negative)? I expect it to be positive for 01-00 through 07-01 since we are calculating Rate 3 charges for a consumption that is 10 times the consumption for which the Rate 2 charges were originally calculated and billed and eventually paid by the customer. (Example Rate 3 charges calculated for 45,000 therms monthly consumption versus Rate 2 charges calculated for 4,500 therms monthly consumption). I expect it to be negative for 08-01 through 04-02 since we are calculating Rate 3 charges on the same amount of consumption.
5. Are all of Larson's accounts suppose to be recalculated on Rate 3 or only the account that had the incorrect consumption? No only the account that had the incorrect consumption.

John R. Mueller
Supervisor, Rates
312/240-4857
j.mueller@pecorp.com
312/729-7943 fax

From: Long, Dennis
Sent: Monday, May 06, 2002 9:28 AM
To: Mueller, John R.
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

John,

GTS plans to correct billing from 01-00 through 07-01 to reflect a constant of 10 for the meter being read in MCF instead of CCF as originally billed.

From 01-00 on this customer would have qualified for Rate 3 as a result.

Instead of rebilling the customer on Rate 3, GTS would apply a credit toward the account.

The credit would be the total of the monthly savings on Rate 3 for the period 01-00 through 04-02 plus payments the customer made for bills paid while on Rate 2 during that period.

Please calculate the total savings on Rate 3 for the above period.

Rate 3 contracts were recently signed by this customer, which would have been in effect on 05-01-02 regardless of the above circumstances.

They are based on a billing demand of 2,790 therms which should be used in determining the savings on Rate 3 for the above period.

Thanks
Dennis

From: Long
Sent: Thursday, April 04, 2002 1:46 PM
To: Mueller, John R.
Cc: Parr, Michael K.; Revello, Michael
Subject: FW: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

John,

Please see the below e-mail. Mark DiValerio would like to see what the annual costs would have been on Rate 3 for the this customer for the period from 07-09-92 through 12-01. This customer is currently on Rate 2 and would have qualified for Rate 3 if we had billed him correctly from 07-09-92 onward.

Thanks
Dennis Long

From: Long, Dennis
Sent: Thursday, April 04, 2002 8:10 AM
To: DiValerio, Mark; Revello, Michael
Subject: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

According to Meter Shop tickets provided by Jim Scalone, Meter # 1686424, 23M125, supplying the above account, was set on 07-09-92 with a BVI instrument, read in MCF, which was set at an index reading of 0000000 on that date. Billing from that date through 07-01 has been based in error on the BVI instrument being read in CCF instead of MCF, therefore resulting in an underbilling of actual consumption during that period. The index reading on 07-31-01 reported by the Metretek device for billing purposes was 0456895. Based on the above information the above customer has been underbilled on the above account from 07-09-92 through 07-31-01 for 4,112,055 MRD calculated as follows: $4,112,055 = (0456895 - 0000000) \times (10 - 1)$.

Dennis Long

Account	Date Read	Days	Reading	Constant	Correction Factor	CCF	BTU Factor	Therms	Per Day Use	Reason	Amount
✓	12/31/2001	31	0478756	10	1.0000	36,330.0000	1.030	37,419.90	1,207.09		\$4,256.98
✓	11/30/2001	30	0475123	10	1.0000	43,560.0000	1.030	44,866.80	1,495.56		\$4,993.40
✓	10/31/2001	31	0470767	10	1.0000	46,750.0000	1.030	48,152.50	1,553.31		\$5,355.44
✓	09/30/2001	30	0466092	10	1.0000	46,740.0000	1.031	48,188.94	1,606.30		\$5,328.64
✓	08/31/2001	31	0461418	10	1.0000	45,230.0000	1.031	46,632.13	1,504.26		\$5,174.36
✓	07/31/2001	31	0456895	1	1.0000	3,231.0000	1.031	3,331.16	107.46		\$725.60
✓	06/30/2001	30	0453664	1	1.0000	2,972.0000	1.030	3,061.16	102.04		\$681.94
✓	05/31/2001	31	0450692	1	1.0000	4,101.0000	1.030	4,224.03	136.26		\$866.58
✓	04/30/2001	30	0446591	1	1.0000	4,059.0000	1.029	4,176.71	139.22		\$852.84
✓	03/31/2001	31	0442532	1	1.0000	6,206.0000	1.028	6,379.76	205.80		\$1,124.47
✓	02/28/2001	28	0436326	1	1.0000	6,193.0000	1.025	6,347.82	226.71		\$1,135.09
✓	01/31/2001	31	0430133	1	1.0000	7,074.0000	1.023	7,236.70	233.44		\$1,230.66
✓	12/31/2000	31	0423059	1	1.0000	6,638.0000	1.024	6,797.31	219.27		\$1,184.09
✓	11/30/2000	30	0416421	1	1.0000	6,768.0000	1.024	6,930.43	231.01		\$1,193.78
✓	10/31/2000	31	0409653	1	1.0000	5,479.0000	1.024	5,610.49	180.98		\$1,059.07
✓	09/30/2000	30	0404174	1	1.0000	3,616.0000	1.024	3,702.78	123.43		\$777.51
✓	08/31/2000	31	0400558	1	1.0000	3,703.0000	1.024	3,791.87	122.32		\$796.46
✓	07/31/2000	31	0396855	1	1.0000	3,555.0000	1.024	3,640.32	117.43		\$766.50
✓	06/30/2000	30	0393300	1	1.0000	4,367.0000	1.025	4,476.17	149.21		\$900.33
✓	05/31/2000	31	0388933	1	1.0000	4,385.0000	1.025	4,494.62	144.99		\$909.87
✓	04/30/2000	30	0384548	1	1.0000	4,878.0000	1.025	4,999.95	166.67		\$994.07
✓	03/31/2000	31	0379670	1	1.0000	4,976.0000	1.026	5,105.37	164.69		\$1,005.18
✓	02/29/2000	29	0374694	1	1.0000	5,880.0000	1.027	6,038.76	208.23		\$1,109.84
✓	01/31/2000	31	0368814	1	1.0000	6,088.0000	1.028	6,258.46	201.89		\$1,140.11
✓	12/31/1999	31	0362726	1	1.0000	5,219.0000	1.028	5,365.13	173.07		\$1,081.20
✓	11/30/1999	30	0357507	1	1.0000	4,309.0000	1.029	4,433.96	147.80		\$940.84
✓	10/31/1999	31	0353198	1	1.0000	4,048.0000	1.029	4,165.39	134.37		\$891.35
✓	09/30/1999	30	0349150	1	1.0000	3,447.0000	1.030	3,550.41	118.35		\$793.16
✓	08/31/1999	31	0345703	1	1.0000	3,929.0000	1.030	4,046.87	130.54		\$875.30
✓	07/31/1999	31	0341774	1	1.0000	4,256.0000	1.031	4,387.93	141.55		\$928.37
✓	06/30/1999	30	0337518	1	1.0000	4,339.0000	1.031	4,473.50	149.12		\$941.83
✓	05/31/1999	31	0333179	1	1.0000	3,804.0000	1.031	3,921.92	126.51		\$852.58
✓	04/30/1999	30	0329375	1	1.0000	4,229.0000	1.032	4,364.32	145.48		\$1,022.66
✓	03/31/1999	31	0325146	1	1.0000	5,756.0000	1.032	5,940.19	191.62		\$1,223.45
✓	02/28/1999	28	0319390	1	1.0000	5,617.0000	1.031	5,791.12	206.83		\$1,219.35
✓	01/31/1999	31	0313773	1	1.0000	5,825.0000	1.030	5,999.75	193.54		\$1,245.11
✓	12/31/1998	31	0307948	1	1.0000	5,609.0000	1.030	5,777.27	186.36		\$1,244.14

Charles E. Larson & Sons, Inc.
4221 W. Diversey Ave.
Acct. # 4 5000 0422 2438

Charles E. Larson and Sons
4221 W. Diversey Ave.
Acct # 4 5000 0422 2438

Peoples Gas
Cost Of Natural Gas On Rate 3 With Rider LST With 25 % Backup (SSP = 25%)
MOQ = 2,700 Therms Per Day, SSQ = 675 Therms Per Day

Month	Therms	Gas Charge Adjustment	Customer Charge	Demand Charge	Distribution Charges & Adjustments	Administrative & Standby Charges	State and city Taxes	Rate 3 Total	Rate 2 Billed	Billing Adjustment	Rider 11 Adjustment	Standby Demand
Jan-02	55,836	\$0	\$305	\$536	\$1,806	\$29	\$1,139	\$3,813	\$6,101	(\$2,288)	0.0024	0.1447
Feb-02	50,516	\$0	\$305	\$536	\$1,634	\$29	\$1,041	\$3,544	\$5,564	(\$2,020)	0.0024	0.1369
Mar-02	54,158	\$0	\$305	\$536	\$1,757	\$29	\$1,109	\$3,734	\$5,925	(\$2,190)	0.0025	0.1245
Apr-02	40,369	\$0	\$305	\$536	\$1,326	\$29	\$858	\$3,053	\$4,564	(\$1,512)	0.0029	0.1251
May-02	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		
Jun-02	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		
Jul-02	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		
Aug-02	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		
Sep-02	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		
Oct-02	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		
Nov-02	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		
Dec-02	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		
Totals	200,879	\$0	\$1,218	\$2,142	\$6,522	\$116	\$4,146	\$14,144.14	\$22,153.91	(\$8,009.77)		

Month	Therms	Gas Charge Adjustment	Customer Charge	Demand Charge	Distribution Charges & Adjustments	Administrative & Standby Charges	State and city Taxes	Rate 3 Total	Rate 2 Billed	Billing Adjustment	Rider 11 Adjustment	Standby Demand
Jan-01	72,367	\$0	\$305	\$536	\$2,377	\$29	\$1,446	\$4,692	\$1,231	\$3,461	0.0029	0.1176
Feb-01	63,478	\$0	\$305	\$536	\$2,078	\$29	\$1,282	\$4,229	\$1,135	\$3,094	0.0028	0.1100
Mar-01	63,798	\$0	\$305	\$536	\$2,101	\$29	\$1,289	\$4,260	\$1,124	\$3,135	0.0030	0.0891
Apr-01	41,767	\$0	\$305	\$536	\$1,376	\$29	\$884	\$3,129	\$853	\$2,276	0.0030	0.0952
May-01	42,240	\$0	\$305	\$536	\$1,387	\$29	\$892	\$3,149	\$867	\$2,282	0.0029	0.1038
Jun-01	30,612	\$0	\$305	\$536	\$1,008	\$29	\$679	\$2,556	\$682	\$1,874	0.0030	0.1159
Jul-01	33,312	\$0	\$305	\$536	\$1,101	\$29	\$729	\$2,699	\$726	\$1,973	0.0031	0.1135
Aug-01	46,632	\$0	\$305	\$536	\$1,517	\$29	\$971	\$3,358	\$5,174	(\$1,817)	0.0026	0.1204
Sep-01	48,189	\$0	\$305	\$536	\$1,563	\$29	\$999	\$3,431	\$5,329	(\$1,897)	0.0025	0.1257
Oct-01	48,153	\$0	\$305	\$536	\$1,572	\$29	\$1,000	\$3,440	\$5,355	(\$1,915)	0.0027	0.1524
Nov-01	44,867	\$0	\$305	\$536	\$1,451	\$29	\$938	\$3,258	\$4,993	(\$1,736)	0.0024	0.1285
Dec-01	37,420	\$0	\$305	\$536	\$1,210	\$29	\$801	\$2,880	\$4,257	(\$1,377)	0.0024	0.1387
Totals	572,834	\$0	\$3,654	\$6,426	\$18,742	\$348	\$11,911	\$41,080.91	\$31,726.00	\$9,354.91		

Month	Therms	Gas Charge Adjustment	Customer Charge	Demand Charge	Distribution Charges & Adjustments	Administrative & Standby Charges	State and city Taxes	Rate 3 Total	Rate 2 Billed	Billing Adjustment	Rider 11 Adjustment	Standby Demand
Jan-00	62,585	\$0	\$305	\$536	\$1,924	\$29	\$1,249	\$4,042	\$1,140	\$2,902	0.0008	0.1485
Feb-00	60,388	\$0	\$305	\$536	\$1,838	\$29	\$1,207	\$3,914	\$1,110	\$2,804	0.0005	0.1394
Mar-00	51,054	\$0	\$305	\$536	\$1,549	\$29	\$1,037	\$3,455	\$1,005	\$2,450	0.0004	0.1218
Apr-00	50,000	\$0	\$305	\$536	\$1,517	\$29	\$1,018	\$3,404	\$994	\$2,410	0.0004	0.1207
May-00	44,946	\$0	\$305	\$536	\$1,377	\$29	\$929	\$3,175	\$910	\$2,265	0.0007	0.1167
Jun-00	44,762	\$0	\$305	\$536	\$1,376	\$29	\$926	\$3,171	\$900	\$2,271	0.0008	0.1071
Jul-00	36,403	\$0	\$305	\$536	\$1,130	\$29	\$776	\$2,775	\$767	\$2,009	0.0011	0.1102
Aug-00	37,919	\$0	\$305	\$536	\$1,204	\$29	\$807	\$2,880	\$796	\$2,083	0.0018	0.1129
Sep-00	37,028	\$0	\$305	\$536	\$1,183	\$29	\$792	\$2,844	\$778	\$2,066	0.0020	0.1060
Oct-00	56,105	\$0	\$305	\$536	\$1,798	\$29	\$1,141	\$3,808	\$1,059	\$2,749	0.0021	0.1133
Nov-00	69,304	\$0	\$305	\$536	\$2,241	\$29	\$1,385	\$4,495	\$1,194	\$3,302	0.0024	0.1146
Dec-00	67,973	\$0	\$305	\$536	\$2,219	\$29	\$1,364	\$4,451	\$1,184	\$3,267	0.0027	0.1184
Totals	618,465	\$0	\$3,654	\$6,426	\$19,355	\$348	\$12,632	\$42,414.83	\$11,836.81	\$30,577.82		

State tax is the lesser of 5% or 2.4 cents per therm. City taxes = 8.24% (applies only to PGL charges)
Chicago Gas Use tax is 1.4 cents per therm from customers' supplier
Rider 11 Adjustment And Standby Demand in \$ Per Therm

Additional Cost From Peoples Gas = \$30,578 + \$9,355 - \$8,010 = \$31,923

TO: GLENN LARSON
FAX: 773 772-9185
FROM: DENNIS LONG
PEOPLES GAS
773 289-3138